



BOMA BEST - Questionnaire for Sustainable Buildings

FORM A1.0

Focus Area: Accessibility & Wellness

Topic: Accessibility

Question A1.0: Accessibility Awareness: Has the property management team considered the following accessibility questions in relation to this building?

- A. Is there a suitable number of clearly marked designated parking spaces on a level surface that is close to the front entrance reserved for people with disabilities?
- B. Is there a drop-off/pick-up zone with appropriate markings, a level, no-slip surface, and seating?
- C. Do the pathways leading to the building have level, firm, and slip-resistant ground surfaces and is there an easily identified accessible route (e.g., level, low slope route or ramp) where there are stairs at level changes?
- D. Is the entrance step-free and the door wide enough for people using mobility aids/devices and service animals?
- E. Do the arrangements of routes, signage, and services facilitate movement and understanding in a busy space?
- F. Do reception or service counters provide universal height counters for people to use in a seated position?
- G. Is at least one stall in each washroom designed for people who use a wheelchair or is a universal accessible washroom provided?
- H. Are there automated, no-touch faucets; hand dryers; and paper towel dispensers?
- I. Is the information provided on signs in large text, high colour contrast with its background, and in Braille and raised characters?
- J. Are there different techniques used to help people navigate the building, such as the use of different colours, flooring textures, and landmarks?
- K. Are there fire/smoke protected areas of refuge or an emergency evacuation chair on floor levels that do not have an accessible emergency exit at grade?
- L. Are there visual fire alarms installed throughout the building so that people who are Deaf or hard of hearing are aware of emergency situations?
- M. Are there adjustable height desks and chairs provided at office workstations?
- N. Are accessible access aisles and turnaround points provided in retail stores so people using mobility devices can navigate around the store?